

# Safety and Maintenance

Recommendations for shopping carts.



# Safety and Maintenance

## Introduction/Safety

■ **It is the owner/user’s obligation to operate and maintain shopping carts consistent with these safety and maintenance recommendations.** Any shopping cart, no matter how well constructed, may fail in use as a result of mistreatment or as a result of improper maintenance or misuse. To reduce the risk, we strongly recommend you read and follow all maintenance and safety instructions and implement your own safety inspection and maintenance program before placing your carts in service.

■ **We recommend that the copy of Safety and Maintenance Tips be kept on file or displayed within the facility.** Wanzl North America is not responsible for aftermarket additions to carts, maintenance performed by outside contractors or for refurbishment work performed on carts by any refurbishment company. Your satisfaction is important to Wanzl. If you have any questions concerning proper maintenance and/or safety of our carts, please contact our Customer Service Department at **(800) 351-2278** or email **custserv.us.new@wanzl.com**.

## Important Safety Information

■ **Because the intended use of a shopping cart is to transport groceries, the following safety suggestions are recommended.**

- **The recommended child occupant age and weight requirements for shopping carts are children who are at least six months of age and at least 15 lb (7kg) up to children who are not more than four years of age and who weigh no more than 35 lb (16kg).**
- Do not place child in the child seating area only (one child per cart). Safety belt should be worn at all times and fastened properly.
- Do not permit anyone to stand in or on the shopping cart.
- Do not permit anyone to ride in the basket or on the lower grill of the shopping cart.
- Do not allow anyone to climb on the cart, into the cart, or out of the cart.
- Do not leave a child in a shopping cart unattended.
- Do not allow a child to push a shopping cart.
- Do not place your personal infant seat carrier in the shopping cart.
- A shopping cart should be pushed and a child should be seated in the manner illustrated in the warning pictogram shown here.
- Educate your employees when and how to intervene when they observe unsafe use of carts.
- Post safety warnings where carts are obtained for use in your store. Shopping carts should not be overloaded. Load should be evenly distributed.



Warning Statement on Shopping Cart

<b>⚠ WARNING</b>			
<b>Your child can fall out of the cart and suffer a serious head injury.</b>			
 <p>ALWAYS buckle-up child in cart seat and fasten securely.</p>	 <p>STAY with your child at all times.</p>	 <p>Do NOT allow child to ride in basket.</p>	 <p>Do NOT use your own personal infant carrier or car seat.</p>
ONLY use cart seat for children ages 6-48 months and 15-35 lbs.			

## ***Cart Operation and Storage***

- The intended use of a shopping cart is to transport goods from within the store to the check out location and from the check out location to the store parking lot.
- Cart corrals should be provided in parking lots for safe temporary storage of carts.
- Parking lots and access ramps should be properly maintained and free of debris at all times.
- Customers & employees should always use the access ramp from the parking lot to the store when moving carts.
- Carts should not be dropped or pushed off curbs.
- Shopping carts should not be overloaded. Loads should be evenly distributed.
- Store employees should on a regular basis return carts from the parking lot corrals to the designated storage area in or in front of the store. It is recommended not to push more than 5 carts at one time.
- When returning carts to the store, employees should not be allowed to slide carts sideways. Never tie carts together with seat belts.
- Extra care should be taken when mechanical cart movers are used to return carts. Misuse may cause damage to carts.
- Seat belts should be buckled before nesting carts.
- Cart storage areas should be kept clean and dry.

## ***Maintenance and Safety Inspection Recommendations***

■ **Due to normal wear and tear of shopping carts, it is imperative that routine inspections** and preventative maintenance be performed to assure continued safe operation of your shopping carts. We recommend carts be inspected, cleaned, and if necessary, repaired a minimum of every six months by a qualified service company. Simple visual inspections by store personnel should be performed daily on all carts. **A shopping cart that fails one or more of the visual safety criteria from the checklist below should be removed from service until a repair or replacement can be made.**

## ***Periodic Physical Inspection***

- A qualified service company will have a specific procedure for inspecting and repairing shopping carts. The procedure should include, but not be limited to, the following recommendations. Parts should be repaired or replaced as required. All carts should show proof of inspection (i.e., inspection sticker).
- Check the overall cart condition. Check for broken welds, bent parts, and missing parts. Assure that all moving parts are working properly (i.e., gates and grills). Check nesting.
- Check seat belts. Assure all seat belts are working correctly and are properly secured to carts. Replace belts every 3 years.
- Check wheels and casters. Casters and wheels should swivel and turn freely. Assure casters and wheels are properly secured to carts.
- Pressure wash or steam clean carts.
- Check for missing or damaged accessories.

### ***Daily Safety Inspection Checklist***

- **Seat Belts:** Damaged or missing.
- **Wheels/Casters:** Damaged or missing.
- **Gates:** Damaged or missing.
- **Plastic Accessories:** Damaged or missing.
- **Nesting:** Do carts nest and separate with ease?
- **Cart Condition:** Bent/broken parts. Missing clips or rivets.



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